

MAY UPDATE

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Pink Shirt Day celebrations

What wonderful support for Pink Shirt Day on Friday 19 May! Each service celebrated in their own way, working together to stop bullying, celebrate diversity and promote kindness and inclusiveness.

The day fell during Psychology Week which was fitting and Anthony Lowen (People & Culture) and Dr. Kath Murrell (National Psychology Advisor) ran a lunch time webinar about psychological safety in the workplace. If you missed it, you can watch it here now: [XXXX](#)

Pink Shirt Day is a reminder to watch out for yourself and others in the workplace and to not be afraid to speak up if you see something that doesn't sit right with you. You can reach out to your manager or any of the HR team if you need to chat.



MONTHLY UPDATE

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May has been an especially busy month! May is our nominated Privacy Month, plus we had Psychology Week and Pink Shirt Day. There has been a lot to celebrate.

Australasian Rehabilitation Outcomes Centre (AROC) forum

ABI attended the AROC forum held in Wellington which was also attended by ACC and Southern Te Whatu Ora. It was a fantastic opportunity to connect with our sector partners, compare data, showcase our services and discuss items of mutual interest. Special thanks to Amado, Donna, Teresa and Jason for their organisation and to our speakers and participants.

IT Updates

We have completed the implementation of multi-factor authentication for devices which provides another level of security with ease given it is a single sign-on to devices. We have had excellent feedback about this new way of signing into devices and improved connectivity to our files. Thank you to all involved in this project.

SharePoint Intranet

We're excited to kick off our intranet redesign which will provide staff with more functionality and connectivity and be more user friendly. Co-led by Nicola and Meghna, this will take several months to build and migrate but stay tuned for more updates soon.

Moving to Business Central

Business Central is a Microsoft 365 Financial Management System. This is being led by Anthony Lebis and Meghna. Business Central has several components with interfaces to other Microsoft products. This project is just getting off the ground so we will keep you updated as work progresses.

June sees our mid-Winter team challenge so stay tuned for more information about this soon. We've also got our external audit towards the end of June at our intensive and residential services.

Stay safe and warm,
Chris



New team members to join us in May:

Jessica Bines
Dishika Hira
Herbert Morales
Makeleta Taufe'ulungaki
Sisikakala Ta'ufo'ou
Taniela TalanoaFuka Talanoa
Adithya Muralidharan Sindhu
Wendy Garais
Amanda Smith
Yilang Chen
Tui Howard
Nick Dias
Marcia Collins
Joanne (Jo) Nunnerley
Sirin Poneinkeo
Almira Joyce Bucud
Wendy Pearce
Majilu Panmei
Twinkle Stanly
Cathal Mc Cloy

We're glad to have
you on the ABI team!

MONTHLY UPDATE

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Concussion Packages of Care

Feedback from ACC has been positive about the concussion packages of care we have been delivering. In fact, ABI's use of the BIST is supporting improvements in the delivery of services by collecting the BIST at the beginning and end of services. Having these scores is now showing us who needs a longer period or more intensive community-based rehabilitation than others. Thanks to the teams providing Concussion Services, it's fantastic we are building an evidence base that proves our value and also helps identify who needs what!

ACC's new strategy launch

ACC is formally launching its new Strategy in July but provided an early overview at the National Rehab Providers Meeting where Megan Main (CEO) presented. The takeaway message was the change in direction to embrace a waka hauora model. This is great from an ABI perspective as it closely aligns with Te Hekenga-a-ora. In addition, ACC re-launched its cultural capability requirements. I'm pleased to say that ABI is already meeting these requirements but in the spirit of collaboration, look out for some specific communications coming your way on this.

Join our Long COVID team

We're looking to extend our Long COVID team. If you are an employed staff member and want to join this exciting piece of work, please reach out to Jonathan or Michelle.

ACC Training for Independence Services

We have been successful in the latest tender round for ACC Training for Independence Services. These services are not a direct replacement for the current services (whose contracts for new clients expires 30 June). Michelle will be working with service managers to highlight how the new contracts differ from the current ones over the course of June.



MONTHLY UPDATE

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Improved patient comfort and safety

There has been a focus on improving the environment at 180 Metcalfe Road. Kurt (our maintenance legend) has been busy painting and refreshing some of our houses. House 8 has now completed its refresh and it looks amazing.

You might also notice some of our chairs that have been recovered moving from fabric to a commercial grade vinyl and blinds replacing curtains in houses alongside the scheduled replacement of carpets and vinyl flooring, wardrobes and drawers. This is quite an undertaking but the benefits are obvious. Thanks to Kurt for being so willing and patient with all our requests!



Got feedback or a story you'd like to share?
We'd love to hear from you.
feedback@abi-rehab.co.nz



MĀORI DEVELOPMENT PĀNUI



Te Rina's story

Our wonderful Māori Development Manager Te Rina recently shared her deeply personal insight into her own brain injury journey with ACC, alongside practical advice to inspire other providers and suppliers on their cultural safety journey.

You can read her beautiful story here:
<https://www.acc.co.nz/newsroom/stories/te-rinas-story-i-struggled-behind-closed-doors/>



Mauri Ora Framework Training

We are almost finished the first six intakes with only two trainings and a few wāhi haumarū to go. Feedback continues to be positive and motivation is high with participants keen to implement changes into their practice. Will have more intakes released by August.

Kiritaki Rehabilitation Folder Review

We are beginning to draft up some key pieces of the folder and weave in other relevant pieces of work including goal setting workbooks and cultural assessments.

He Hui Taumata

A few of our team attended He Hui Taumata – journeying towards a Tiriti-led mātauranga informed Aotearoa connecting with other organisations and service providers in different fields (Local Councils, Police, IRD, Te Whatu Ora) who are leading service transformation for the betterment of Māori which was very insightful and a great opportunity for exposure to application of equity strategies across the nation.

Mihi whakatau for kiritaki and whānau

Mihi whakatau are coming together for both intensive sites as we aim to hold our first of these in August. We're excited to be providing warm welcomes to our kiritaki and whānau who join the whānau of ABI.

SPOTLIGHT ON...

MARIE



Marie's leap of faith

When Marie searched 'most livable countries in the world' she had no idea what the results would return. Luckily for us, New Zealand rated highly on that list and she made plans to relocate to Auckland as early as possible. After spending nine years working in a Singaporean hospital, she was looking for a fresh challenge. Her most recent position was in a neurology ward and she knew that's where she wanted to stay, describing work in that space as her "finding her true love", but she yearned for more work/life balance so she looked towards the greener pastures of Aotearoa. Having grown up in a rice-farming family in the Philippines, she didn't see a career path for her in her home country and was excited to see what the wonderful people would be like in the land of the long white cloud.



Marie Tucay, Clinical Nurse Educator

She completed her nursing studies in her home country of the Philippines, planning to pursue her education in IT, and had never wanted to be a nurse so it was a surprise to her that her passion for all things brain-related was so strong. "The brain is mysterious and it affects everything in a person's body" comments Marie.

Into the unknown

She arrived in Auckland in February 2020, first starting at ABI as part of the nursing team, and has now moved through the ranks to the newly created role of Nurse Educator. Her role is a hands-on one, supporting and educating nurses and rehab assistants on the day-to-day challenges that come with their role. Marie acts as a sounding board for questions and queries and is frequently doing the rounds at our inpatient facility at Ranui. She will help resolve any concerns or issues that may come up, and takes time to build strong relationships with the full nursing team.

Asked why she does what she does, she affectionately shares that it warms her heart to see people arriving at ABI unable to walk and talk, and then leave a short time later doing both those things. A truly rewarding role – thank you Marie for all that you do.