

Update: Visiting under COVID-19 pandemic restrictions



Thank you to all friends and family/whānau for taking the time to read this. As you may know, COVID-19 has targeted many facilities similar to our own. However, with your help, we have been able to protect the safety and welfare of your loved ones within our service. We remain COVID-19 free.

It is important you inform us immediately should you experience any flu like symptoms such as; sore throat, temperature, runny nose, cough or shortness of breath, muscle aches or if anyone in you come in contact with is diagnosed as suspected or confirmed COVID-19.

AUCKLAND and WELLINGTON FACILITIES

New Zealand has again returned to pandemic **level 1 alert**, we have consulted our DHB infection control experts and Ministry of Health representatives for guidance. People coming in and out of ABI services increases the risk of viral spread to all of our clients and staff. Please continue to scan in or record your visit on sheets provided.

If you are planning to visit, be advised of the following:

1. Please do not visit if you
 - a. have had contact with anyone who has been overseas within the last 14 days
 - b. have had contact with anyone with confirmed, suspected or probable COVID-19 within the last 14 days
 - c. have acute respiratory symptoms (cough, fever, sore throat or running nose) or muscle aches
 - d. if anyone in your bubble, present with any cold or flu like symptoms such as; sore throat, temperature, runny nose, muscle aches, cough or shortness of breath or if you have had contact with suspected or known cases of COVID-19

2. Please wash your hands prior to and following the visit and to practice good cough/sneeze etiquette

Some 'clients' may have underlying health conditions that mean they are at high risk of becoming very unwell from COVID-19. In these cases, Government advice is for the person to take extra precautions to keep safe. This might mean that they continue to limit who they see, where they go, and follow strict physical

distancing guidelines. People should wear face coverings in situations where physical distancing is not possible.

Thank you for your continued understanding as ABI manages visiting during the pandemic. We are doing our best to keep your loved ones safe.