

Update: Visiting under COVID-19 pandemic restrictions



Thank you to all friends and family/whānau for taking the time to read this. As you may know, COVID-19 has targeted many facilities similar to our own. However, with your help, we have been able to protect the safety and welfare of your loved ones within our service. We remain COVID-19 free.

It is important you inform us immediately should you experience any flu like symptoms such as; sore throat, temperature, runny nose, cough or shortness of breath or if anyone in you come in contact with is diagnosed as suspected or confirmed COVID-19.

AUCKLAND and WELLINGTON FACILITIES

As the country returns to **level 1 alert** the Government has indicated a “be vigilant” approach to any consideration of physical contact.

If you are planning to visit, be advised of the following:

1. Please continue to scan or sign in for contact tracing. Please do not visit if you
 - a. have had contact with anyone who has been overseas within the last 14 days
 - b. have had contact with anyone with confirmed, suspected or probable COVID-19 within the last 14 days
 - c. have any acute respiratory symptoms (cough, fever, sore throat or running nose)
2. Please ensure you wash your hands prior to and following the visit and to practice good cough/sneeze etiquette

Some 'clients' may have underlying health conditions that mean they are at high risk of becoming very unwell from COVID-19. In these cases, Government advice is for the person to take extra precautions to keep safe. This might mean that they continue to limit who they see, where they go, and follow strict physical distancing guidelines. People should wear face coverings in situations where physical distancing is not possible.

Thank you for your continued understanding as ABI manages visiting during the pandemic. We are doing our best to keep your loved ones safe.

Please remember – if unwell please stay away.