

Update: Visiting under COVID-19 pandemic restrictions



Thank you to all friends and family/whānau for your continued understanding whilst we have COVID 19 pandemic restrictions in place. As you may have heard, COVID-19 has targeted many facilities similar to our own. However, with your help, we have been able to protect the safety and welfare of your loved ones within our service. We remain COVID-19 free.

As the whole of NZ moves to pandemic **level 1 alert**, we continue consulting our DHB infection control experts and Ministry of Health representatives for guidance. We are carefully expanding visitation procedures in a controlled manner to maintain a safe environment for our at-risk patients. This means we will still need to monitor traffic in and out of our facilities as people coming in and out of ABI services increases the risk of viral spread to all of our clients and staff.

If you are planning to visit, be advised of the following:

1. Visiting hours are back to normal
2. You no longer need to phone ahead to make a booking
3. Visiting numbers are back to normal
4. If the visitor or anyone in the visitor's bubble, present with any cold or flu like symptoms such as; sore throat, temperature, runny nose, cough or shortness of breath or if have had contact with suspected or known cases of COVID-19 they must inform us and **must not visit**
5. On arrival
 - a. please sign in on paper or with the QR codes
 - b. wash your hands prior to and following the visit
6. We encourage you to wear a mask while visiting the facility, to help protect patients from Covid-19 and the flu.

It is important you inform us immediately should you experience any flu like symptoms such as; sore throat, temperature, runny nose, cough or shortness of breath or if anyone in you come in contact with is diagnosed as suspected or confirmed COVID-19.

Thank you for your continued understanding as ABI facilitates visitation in the safest manner possible for your loved ones during this COVID-19 pandemic.