

# Visiting under COVID-19

## Pandemic restrictions - Wellington



**Thank you** to all friends and family/whānau for your continued understanding whilst we have COVID 19 pandemic restrictions in place. As you may have heard, COVID-19 has targeted many facilities similar to our own. However, with your help, we have been able to protect the safety and welfare of your loved ones within our service. We remain COVID-19 free.

We still need to control traffic in and out of our facilities and restrict access to all areas as people coming in and out of ABI services increases the risk of viral spread to all of our clients and staff. Please continue to prioritise contact by video or phone in preference to physical visits.

If you must visit in person, we have adjusted procedures to maintain safety for our at-risk patients in keeping with Ministry of Health guidelines.

If you are planning to visit, be advised of the following:

1. Visits can only occur between 8am to 6pm
2. Visiting is restricted to two nominated people per day
3. If the visitor or anyone in the visitor's bubble, present with any cold or flu like symptoms such as; sore throat, temperature, runny nose, cough or shortness of breath or if have had contact with suspected or known cases of COVID-19 they must inform us and must not visit
4. No visitors to be under the age of 16 (unless approved by medical team)
5. Visitors are to restrict themselves to the clients' room. It is important that you do not mingle with other visitors in the common areas.
6. We encourage Masks to be worn throughout the time on site. Please ensure you follow good hand hygiene procedures.
7. You must maintain a 1 metre distance from the person you are visiting. This means no touching of the person including in greeting or leaving.
8. You must try to maintain a 1 metre distance from ABI staff for the visit
9. Attending therapy sessions outside the clients room, can only occur with approval from the therapist involved. It is important we limit numbers in common treatment areas.

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It is important you inform us immediately should you experience any flu like symptoms such as; sore throat, temperature, runny nose, cough or shortness of breath or if anyone in you come in contact with is diagnosed as suspected or confirmed COVID-19.

Thank you for your continued understanding as ABI facilitates visitation in the safest manner possible for your loved ones during this COVID-19 pandemic.