

# Update: Visiting under COVID-19 pandemic restrictions



**Thank you** to all friends and family/whānau for your continued understanding whilst we have COVID 19 pandemic restrictions in place. As you may have heard, COVID-19 has targeted many facilities similar to our own. However, with your help, we have been able to protect the safety and welfare of your loved ones within our service. We remain COVID-19 free.

As NZ is now at pandemic **level 1 alert**, we continue consulting our DHB infection control experts and Ministry of Health representatives for guidance. We are carefully expanding visitation procedures in a controlled manner to maintain a safe environment for our at-risk patients. This means we will still need to monitor traffic in and out of our facilities as people coming in and out of ABI services increases the risk of viral spread to all of our clients and staff.

If you are planning to visit, be advised of the following:

1. Visiting hours are back to normal – View here <https://www.abi-rehab.co.nz/contact-us/>
2. You no longer need to phone ahead to make a booking
3. Visiting numbers are back to normal
4. Children, under the direct supervision of an adult may visit
5. If you have had any cold or flu like symptoms in the last 48 hours (sore throat, temperature, runny nose, cough or shortness of breath) or if have had contact with suspected or known cases of COVID-19 please do not visit
6. On arrival
  - a. please sign in with time, contact number and confirmation of your wellness by signing declaration of wellness
  - b. wash your hands prior to and following the visit

Thank you for your continued understanding as ABI facilitates visitation in the safest manner possible for your loved ones during this COVID-19 pandemic.