

Update: Visiting under COVID-19 pandemic restrictions



Thank you to all friends and family/whānau for your continued understanding whilst we have COVID 19 pandemic restrictions in place. As you may have heard, COVID-19 has targeted many facilities similar to our own. However, with your help, we have been able to protect the safety and welfare of your loved ones within our service. We remain COVID-19 free.

As NZ moves to pandemic **level 1 alert**, we continue consulting our DHB infection control experts and Ministry of Health representatives for guidance. We are carefully expanding visitation procedures in a controlled manner to maintain a safe environment for our at-risk patients. This means we will still need to monitor traffic in and out of our facilities as people coming in and out of ABI services increases the risk of viral spread to all of our clients and staff.

If you are planning to visit, be advised of the following:

1. Visiting hours are back to normal - View here <https://www.abi-rehab.co.nz/contact-us/>
2. You no longer need to phone ahead to make a booking
3. Visiting numbers may now be up to three (3) at any one time
4. Visits must be kept to a maximum of 2 hours from arrival to departure of the service
5. No visitors to be under the age of 16 (without prior arrangement from service manager)
6. If the visitor or anyone in the visitor's bubble has or has had any cold or flu like symptoms in the last 48 hours (sore throat, temperature, runny nose, cough or shortness of breath) or if have had contact with suspected or known cases of COVID-19 they must inform us and must not visit
7. On arrival
 - a. please sign in with time, contact number and confirmation of your wellness by signing declaration of wellness
 - b. wash your hands prior to and following the visit
8. Visitors must keep visits within the client's room. Please maintain social distancing (of at least 1 meter) on route to and from the client room
9. If wishing to attend a therapy session please arrange this with the therapist or service manager. This is to ensure safe practice.

If you have visited ABI and later test positive for COVID19 please inform the ABI Doctor or the service manager immediately.

Thank you for your continued understanding as ABI facilitates visitation in the safest manner possible for your loved ones during this COVID-19 pandemic.