From the ABI Rehabilitation Research Office

February 2016

**On-site CARF survey**

We have recently finished another major on-site survey by the Commission on Accreditation of Rehabilitation Facilities (CARF).

CARF accreditation signals our commitment to continually improving services, encouraging feedback, and serving the community. ABI Rehabilitation was the first Australasian rehabilitation provider to achieve CARF certification, and we have been continually accredited since 2011.

We wanted to share with you some of the information that we presented to CARF; we think you’ll agree that it shows just how much a small organisation can do, when **quality** is everyone’s goal!

1. The CARF surveyors asked our research team: How does ABI Rehabilitation contribute to the professional knowledge base? We looked back in our records and it was quite impressive to realise how busy our team has really been! Since 2012, our team of doctors, nurses, allied health professionals, and data analysts have produced an amazing library of outputs.

* Published 11 articles in medical journals.
* Presented over 50 lectures and poster presentations at 13 New Zealand and international academic conferences.
* Led 7 professional training sessions.
* Gave over 40 lectures to professional groups and special interest groups.
* Collaborated on 17 academic research studies.

A booklet with the full listings is available for download here:



1. The CARF surveyors also asked us: How do you use your research outcomes to improve outcomes for your current and/or future clients? We put together several examples:

* We are using information about the age groups of our clients to provide better services.
* Our in-depth analysis of clients with disorders of consciousness has led to the development of a nation-wide Emerging Consciousness rehabilitation service.
* We learned more about the events in which a client fell while at our facility, and have put preventative safety measures in place.
* Our medical team has learned about clients’ experiences after discharge from our service, and have implemented strategies that may help clients to have better outcomes.
* We use information based on the tracking-and-trending of client stays to be able to better predict expected discharge dates.
* Our satisfaction surveys take into account the feedback from our clients, their families, ACC case managers, hospital staff, and community provider staff.

A full summary can be downloaded here:



**Research studies are seeking people to participate!**

The aim of research studies is to help others by contributing to the development of new treatment options.

ABI Rehabilitation helps to match university research studies and clinical trials with the people who may be interested in participating.

Depending on the study, people with brain injuries, their family members, and members of the public may be eligible to participate. Depending on the study, activities could include taking surveys, participating in interviews or focus groups, health tests, or testing a new medication.

Would you like to get a message when a research study becomes available? If yes, please send an email with your name, phone number, and address to [research@abi-rehab.co.nz](mailto:research@abi-rehab.co.nz). We will contact you if a research study becomes available in your area. We won’t share your contact information with anyone.